



METROL
APPLIED INTELLIGENCE



Nigel Cordiner, QA Supervisor at Metrol Technology Ltd in Aberdeen, a company involved in data monitoring and flow control of production wells for the oil industry, has been using Singlepoint since 2014 with 150+ users. Having implemented it for issue management, audit management, document control and numerous custom modules created in-house, we wanted to find out how Calibration Manager was working for the company.

Singlepoint Calibration Manager delivers compliance-strength control, including automatic notifications of when gauges are due for calibration, as well as the complete historic audit trail. There are configurable 'quick filters' that allow the user to quickly find and locate different categories of gauges or tooling etc. (e.g. gauges due for calibration) and full workflow capability against each item, e.g. calibrate in-house, calibrate externally, check out for work etc. Also, each item has its own unique full life-cycle record and there are reports which can be run from within the module.

"Previously, there were multiple departments using separate spreadsheets so it wasn't coordinated and it was easy to miss a due date when there were 700-800 gauges, calipers etc. Singlepoint can hold much more information in its database than the simple due date and serial number that were previously stored in a spreadsheet. Also, we don't need separate systems now as there is a drop-down for the multiple departments to filter by. Reports inside the Calibration module can be run (one-off and automatic), but Absolute Reporting is also utilised for various

other reports, which can be set up by the users themselves. We implemented it a couple of years ago and our users felt that it made their lives easier, they could run reports themselves, they could see the advantages and the time saved. It is an excellent system from my point of view".

Nigel was asked about some of the other modules he uses and how many of his own modules he had created (after training by Synchronology).

"We're using Issue Manager on a daily basis, but we've also created our own modules. We've created Stop Cards, Engineering Requests, Concessions and Management of Change. We are in the process of taking other manual systems such as workshop requests and tool failure reporting and working on bringing them into Singlepoint. The goal is to integrate them into Singlepoint in the next 12 months".

After a successful rollout of Singlepoint to Metrol, we're delighted that after some initial training, Nigel and his team have been able to use Singlepoint to its full extent by creating their own modules.