



NPI and APQP in Singlepoint – Fablink

Industry Sector: Automotive, Commercial and Heavy Plant Vehicles

Project Live Since: August 2011

Application: New Product Introduction and APQP Process Management

Number of users: 25

Benefits: Fablink previously used a combination of one or two users in the team using MS Project and the rest playing “catch up” in Excel or from meetings, emails etc. Consequently, the process was disjointed, fragmented and inefficient. Managing tasks and seeing current progress was impossible. Since deploying ProjectPoint, Fablink can now choose to either import MS Project files into Singlepoint to instantly provide a real-time collaboration tool that provided full visibility into the process OR they can work independent of MS Project and create projects from scratch or from templates in ProjectPoint. Either way, they are now benefiting from the control and visibility that Singlepoint provides for them.

“We have used Singlepoint now for several years and find it helps us greatly to map out the entire NPI and APQP process (inclusive of customer specifics). We have 100% visibility into everyone’s tasks and issues and we can manage any risk in plenty of time to keep things on track. At the end of the day, all we want is excellent product to send to the customer on time, and Singlepoint helps us greatly in achieving that.”

John Butler / Head of Quality & Engineering / Fablink (UK) Ltd